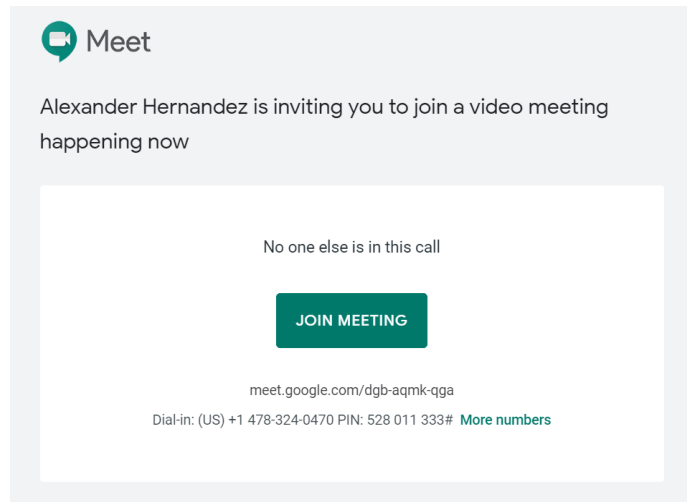


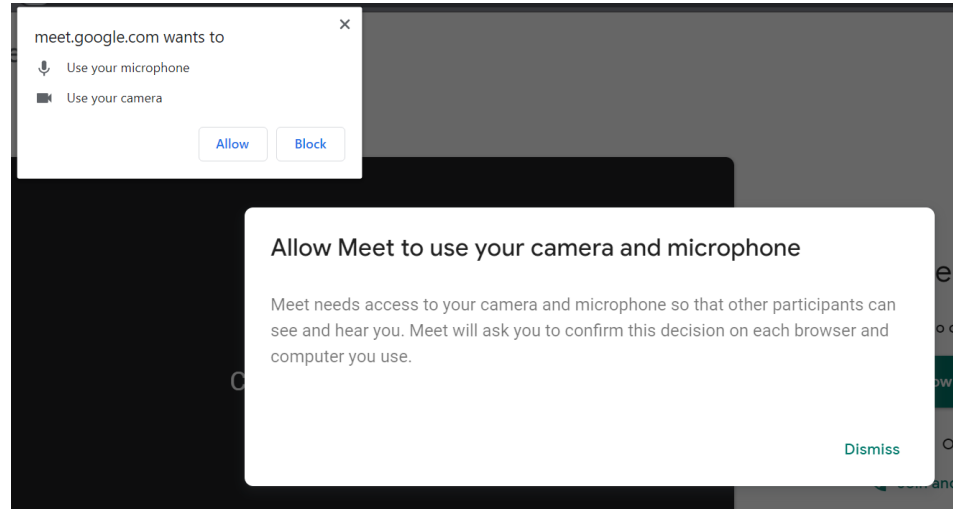
# Connecting to your DocCare Telemedicine Appointment

- ▶ Please note that you will need a smartphone, laptop, or desktop with web camera to join a telemedicine meeting. If you are not sure if your device is compatible, please call your local DocCare office for more information.
- ▶ Near the time of your appointment, you will receive an email with a link to join the virtual meeting via Google Meet. If you do not see the invite in your inbox, please check your spam folder:

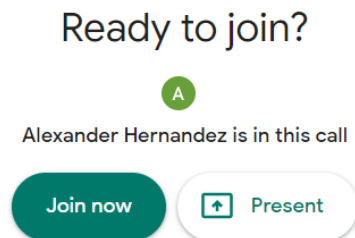


# Connecting to your DocCare Telemedicine Appointment

- ▶ **Laptop and Desktop Users:** Once you click “Join Meeting” in the email that was received, you may need to allow Google Meet to access camera and microphone:



- ▶ Click “Join Now” to join the virtual meeting with your physician:



# Connecting to your DocCare Telemedicine Appointment

## ▶ Tablet/Smartphone Users:

- ▶ **Step 1:** Open the email on your device and click on the meeting link which will take you to your app store (Google Play Store or Apple App Store).
- ▶ **Step 2:** Download the Google Meet app by clicking “Get” or “Install”. You may need to enter your phone PIN or iCloud password to proceed with installation.
- ▶ **Step 3:** Once the app is open, you may need to "Allow" Google Meet to access your camera and microphone.
- ▶ **Step 4:** If you are logged into multiple email accounts on your device, please select the email address that was given to DocCare if prompted.
- ▶ **Step 5:** Click “Join Meeting” to join the video call

*\*Screenshots available on the next slide\**

